



**Project Title: HE.RE.: “Health and Return of illegal residents: best practice for basic requirements in the provision of health care to returnees (voluntary and forced), with a particular focus on vulnerable groups (women, children and disabled persons) prior to departure.**

**Project Reference: Grant Agreement N° JLS/2006/Return/028**

## **MAPPING EXPERIENCES IN EUROPE RELATED TO THE PROVISION OF HEALTHCARE TO RETURNEES<sup>1</sup>**

### **CONTEXT**

In the framework of the project “*Health and Return of illegal residents: best practice for basic requirements in the provision of health care to returnees (voluntary and forced), with a particular focus on vulnerable groups (women, children and disabled persons) prior to departure*”, and during the kick off meeting held in Verona, 21-22 January 2008, it was agreed to design an ad hoc questionnaire, for mapping experiences in Europe on the provision of healthcare to returnees.

### **BACKGROUND INFORMATION**

- On 17 April 2007 the European Commission awarded a **Grant Agreement Contract (Ref: Grant Agreement Number – JLS/2006/Return/028)** “Health and return of illegal residents: best practice for basic requirements in the provision of health care to returnees (voluntary and forced), with a particular focus on vulnerable groups (women, children and disabled persons) prior to departure” to Ulss 20 Verona and a group of leading European partners.
- The **specific objective** of the project is to identify Best Practices in the Member States in the provision of health care for returnees, with a particular focus on vulnerable groups (women, children and disabled persons), prior to departure from country of illegal residence.
- One of the activities foreseen by the project is to carry out a **mapping exercise of experiences in Member States and third countries** (e.g. pilot projects) and documents (e.g. protocols) with relation to the provision of healthcare to returnees.

### **PURPOSE OF THE MAPPING EXERCISE:**

1. To collect individual experiences at all levels (local, regional and national) on practices relating to the provision of healthcare to returnees.
2. To consolidate information in an easily consultable inventory to be uploaded on a future website (URL TBD) for consultation.
3. To provide a resource tool for key stakeholders operating in the field of illegal immigration and return.

<sup>1</sup> A returnee is a person who undergoes the process of return, defined as follows: “The process of going back to one’s country of origin, transit or another third country, including preparation and implementation. The return may be voluntary or enforced.” (Ref: Communication from the Commission to the Council and the European Parliament on a Community Return Policy on Illegal Residents) COM(2002) 564 final

## INSTRUCTIONS

- The present questionnaire serves to collect information about experiences in Europe related to the provision of healthcare to returnees, in order to come up with a comprehensive mapping.
- The questionnaire is self-administered and Ulss 20 Verona is responsible for the supervision and distribution to appropriate parties/participants.
- The questionnaire should be completed according to the notes provided below and one questionnaire format should be used for each documented individual experience.
- Each questionnaire has a box in the upper right that needs to be filled out by participants with the following information: country where the experience occurred and questionnaire number (e.g. questionnaire 01, 02, etc.). Please see example below:

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- Feel free to distribute this questionnaire to other individuals and institutions that you believe would be interested in participating either in this survey or in the network (or both)
- Please note that all participants need to provide their signature and the date signed on the last page of the questionnaire
- Completed questionnaires need to be submitted electronically (Times New Roman 12 preferred font) via email to [here@ulss20.verona.it](mailto:here@ulss20.verona.it) **and** the originals (with signatures) mailed to the following address:

Azienda Ulss 20 Verona  
Ufficio Rapporti Internazionali  
via Valverde n.42, 37122 Verona  
Italia.

- For further clarifications please contact Cristina Benedetti at the following e-mail address: [cbenedetti@ulss20.verona.it](mailto:cbenedetti@ulss20.verona.it) or telephone number : 0039 0458076040.

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**QUESTIONNAIRE  
FOR MAPPING EXPERIENCES IN EUROPE RELATED TO THE PROVISION OF  
HEALTHCARE TO RETURNEES**

**GENERAL QUESTIONS**

1	<b>NAME OF THE IMPLEMENTING ORGANISATION (Institution/Individual) (1)</b>	Ministry of Health
	<b>CONTACT PERSON (2)</b>	Dr. Dóra Horváth Ministry of Health Department of International and EU Affairs E-mail: horvath.dora@eum.hu Tel.: +36 1 301-7869
2	<b>ADDRESS (Please provide main address details)</b>	Ministry of Health H-1051 Budapest V. Arany János str. 6-8. Hungary  Postal address: H-1245 Budapest, Pf. 987.
3	<b>WEBSITE OF INSTITUTION/INDIVIDUAL</b>	www.eum.hu www.eum.hu/english
4	<b>TYPE OF INSTITUTION (please tick most relevant, multiple entries permitted)</b>	<input type="checkbox"/> Academic Institution <input type="checkbox"/> Research Centre/Think Tank/ Policy Institution <input checked="" type="checkbox"/> Governmental Organisation <input type="checkbox"/> Inter-Governmental Organisation <input type="checkbox"/> Non-Governmental Organisation <input type="checkbox"/> Other (please specify)
5	<b>GEOGRAPHIC COVERAGE OF INSTITUTION OR INDIVIDUAL</b>	<input type="checkbox"/> Global <input type="checkbox"/> Asia <input type="checkbox"/> Middle East and North Africa <input type="checkbox"/> Sub-Saharan Africa <input type="checkbox"/> Americas

		<input type="checkbox"/> Europe <input checked="" type="checkbox"/> Specific countries: Hungary
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**QUESTIONS RELATING TO A SPECIFIC ACTION**

6	<p><b>ACTIVITIES RELATED TO HEALTH and RETURN:</b></p> <ul style="list-style-type: none"> <li>- <b>Is the issue of health and return (forced and voluntary) an issue for your organization/government/institution”?</b></li> <li>- <b>Is there legislation in your country which lays down the procedures for returning illegal residents to their country of origin and if yes, is there any reference to healthcare in such legislation?</b></li> <li>- <b>Did you experience problems with health related issues when returning third country nationals? If yes, which are the most striking ones?</b></li> <li>- <b>Which countries of return are in this respect the most problematic and why?</b></li> </ul>	<p>Act II of 2007 on the Admission and Right of Residence of Third-Country Nationals and Government Decree 114/2007 (V. 24.) on the Implementation thereof – in conjunction with Act CLIV of 1997 on Health – lay down the procedures for returning illegal residents to their country of origin. The following provisions refer to healthcare of illegal residents:</p> <p>Any third-country national who is detained or is a tenant in a community hostel, if not covered by any social security system, shall be provided free of charge the following health care services:</p> <ul style="list-style-type: none"> <li>a) From among epidemiological provisions: obligatory vaccination (except immunization needed for outward journey); screening for epidemiological purposes; compulsory medical examination; quarantine; transportation of infected persons.</li> <li>b) Ambulance service – in so far as the patient shall require immediate healthcare services in cases of accidents involving personal injury, mass accidents, or disasters; if the patient is in or is suspected of being in a life-threatening condition; if the patient displays acute or alarming symptoms, and/or if the absence of emergency care may lead to a life-threatening condition, permanent health damage, or to prolonged recovery; in the course of an obstetrical event; if relief from major pain or another serious acute system requires urgent medical intervention;</li> </ul>
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if the patient is in an acute confusional state; if a condition endangering health exists or is suspected.

- c) Other emergency care.
- d) Examination of the deceased.
- e) Disaster healthcare.

General medical care shall be provided to third-country nationals in the hostel of restricted access or in the community hostels (hereinafter referred to collectively as "alien accommodations center"). Special medical care shall be provided by the health care provider responsible for the region in question. The authority operating the alien accommodations center shall cover the full costs of medical devices and pharmaceuticals provided by prescription and issued by a doctor who has an official stamp for authorization as laid out in specific other legislation, to prescribe medicinal products.

The authority operating the alien accommodations center shall reimburse the costs of health care services – other than those described above – to the health care service provider carrying out the procedure, if the Republic of Hungary did not agree to compensate such costs under international treaty.

In general, Act LXXX of 1997 on the Eligibility for Social Security Benefits and Private Pensions and the Funding for These Services defines the scope of those – ensured and entitled by this Act – who are entitled for healthcare services. Those people, whose healthcare is not covered either by Act LXXX of 1997 or by relating international treaties, in addition not insured by private health insurance, are only entitled for emergency health care. According to Act CLIV of 1997 on Health, everyone has the right to receive, in an emergency, life-saving care, care to prevent serious or permanent impairment to health, as well as to have his pain controlled and his suffering relieved.

7	<b>TYPE OF ACTION (3)</b>	Legislation
8	<b>NAME OF PARTNER ORGANISATIONS INVOLVED (4)</b>	
9	<b>RESOURCES (5)</b>	
10	<b>INITIATION (6)</b>	
11	<b>DATE AND DURATION (7)</b>	
12	<b>DESCRIPTION OF THE ACTION (8)</b>	
13	<b>KEY PROBLEMS/CHALLENGES/ CONSTRAINTS (9)</b>	

14	<b>REFERENCE DOCUMENTS (10)</b>	
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Notes

- (1) Please indicate the name of the implementing organisation.
- (2) Please indicate the name and contact information of the contact person for the action.
- (3) Please indicate the type of action (individual experience) that has been undertaken (e.g. information campaign, mediation, accompanying of returnees).
- (4) Please indicate the name of partner organisations involved and specific nature of the partnership – if appropriate.
- (5) Please indicate the source of funding of the action.
- (6) Please indicate whether the action was due to the initiative of the implementing organisation or whether another organisation (e.g. Government) was the initiating party.
- (7) Please indicate commencement date and duration of the action.
- (8) Please describe the type of action that has been undertaken. (max.250 words)
- (9) Please list problems/challenges/constraints associated with the action.
- (10) Please list and provide (if possible) any relevant reference/resource documents.

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**Signature**

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**Date**

According to the Italian law 196/2003 and EC regulation Directive 95/46/EC, I freely give my consent to Ulss 20 Verona, as the entrusted organisation for the treatment of personal/institutional data, to use any information provided only for those purposes strictly connected with activities of the mapping exercise within the legislative, statutory and contractual provisions of both the Italian and the EC framework.

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**Signature**

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**Date**