



Project Title: HE.RE.: “Health and Return of illegal residents: best practice for basic requirements in the provision of health care to returnees (voluntary and forced), with a particular focus on vulnerable groups (women, children and disabled persons) prior to departure.

Project Reference: Grant Agreement N° JLS/2006/Return/028

MAPPING EXPERIENCES IN EUROPE RELATED TO THE PROVISION OF HEALTHCARE TO RETURNEES¹

CONTEXT

In the framework of the project “*Health and Return of illegal residents: best practice for basic requirements in the provision of health care to returnees (voluntary and forced), with a particular focus on vulnerable groups (women, children and disabled persons) prior to departure*”, and during the kick off meeting held in Verona, 21-22 January 2008, it was agreed to design an ad hoc questionnaire, for mapping experiences in Europe on the provision of healthcare to returnees.

BACKGROUND INFORMATION

- On 17 April 2007 the European Commission awarded a **Grant Agreement Contract (Ref: Grant Agreement Number – JLS/2006/Return/028)** “Health and return of illegal residents: best practice for basic requirements in the provision of health care to returnees (voluntary and forced), with a particular focus on vulnerable groups (women, children and disabled persons) prior to departure” to Ulss 20 Verona and a group of leading European partners.
- The **specific objective** of the project is to identify Best Practices in the Member States in the provision of health care for returnees, with a particular focus on vulnerable groups (women, children and disabled persons), prior to departure from country of illegal residence.
- One of the activities foreseen by the project is to carry out a **mapping exercise of experiences in Member States and third countries** (e.g. pilot projects) and documents (e.g. protocols) with relation to the provision of healthcare to returnees.

PURPOSE OF THE MAPPING EXERCISE:

1. To collect individual experiences at all levels (local, regional and national) on practices relating to the provision of healthcare to returnees.
2. To consolidate information in an easily consultable inventory to be uploaded on a future website (URL TBD) for consultation.
3. To provide a resource tool for key stakeholders operating in the field of illegal immigration and return.

¹ A returnee is a person who undergoes the process of return, defined as follows: “The process of going back to one’s country of origin, transit or another third country, including preparation and implementation. The return may be voluntary or enforced.” (Ref: Communication from the Commission to the Council and the European Parliament on a Community Return Policy on Illegal Residents) COM(2002) 564 final

INSTRUCTIONS

- The present questionnaire serves to collect information about experiences in Europe related to the provision of healthcare to returnees, in order to come up with a comprehensive mapping.
- The questionnaire is self-administered and Ulss 20 Verona is responsible for the supervision and distribution to appropriate parties/participants.
- The questionnaire should be completed according to the notes provided below and one questionnaire format should be used for each documented individual experience.
- Each questionnaire has a box in the upper right that needs to be filled out by participants with the following information: country where the experience occurred and questionnaire number (e.g. questionnaire 01, 02, etc.). Please see example below:

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- Feel free to distribute this questionnaire to other individuals and institutions that you believe would be interested in participating either in this survey or in the network (or both)
- Please note that all participants need to provide their signature and the date signed on the last page of the questionnaire
- Completed questionnaires need to be submitted electronically (Times New Roman 12 preferred font) via email to here@ulss20.verona.it **and** the originals (with signatures) mailed to the following address:

Azienda Ulss 20 Verona
Ufficio Rapporti Internazionali
via Valverde n.42, 37122 Verona
Italia.

- For further clarifications please contact Cristina Benedetti at the following e-mail address: cbenedetti@ulss20.verona.it or telephone number : 0039 0458076040.

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**QUESTIONNAIRE
FOR MAPPING EXPERIENCES IN EUROPE RELATED TO THE PROVISION OF
HEALTHCARE TO RETURNEES**

GENERAL QUESTIONS

1	NAME OF THE IMPLEMENTING ORGANISATION (Institution/Individual) (1)	Centro Servizi Integrato per l'Immigrazione, Comune di Ferrara Integrated Services Center for Immigration (ISCI), Ferrara Municipality
	CONTACT PERSON (2)	Miriam Cariani
2	ADDRESS (Please provide main address details)	Via Copparo 44100 Ferrara
3	WEBSITE OF INSTITUTION/INDIVIDUAL	Www.comune.fe.it
4	TYPE OF INSTITUTION (please tick most relevant, multiple entries permitted)	<input type="checkbox"/> Academic Institution <input type="checkbox"/> Research Centre/Think Tank/ Policy Institution <input checked="" type="checkbox"/> Governmental Organisation <input type="checkbox"/> Inter-Governmental Organisation <input type="checkbox"/> Non-Governmental Organisation <input type="checkbox"/> Other (please specify)
5	GEOGRAPHIC COVERAGE OF INSTITUTION OR INDIVIDUAL	<input type="checkbox"/> Global <input type="checkbox"/> Asia <input type="checkbox"/> Middle East and North Africa <input type="checkbox"/> Sub-Saharan Africa <input type="checkbox"/> Americas <input type="checkbox"/> Europe <input checked="" type="checkbox"/> Specific countries: Please specify

	Ferrara Province
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QUESTIONS RELATING TO A SPECIFIC ACTION

6	<p>ACTIVITIES RELATED TO HEALTH and RETURN:</p> <ul style="list-style-type: none"> - Is the issue of health and return (forced and voluntary) an issue for your organization/government/institution” ? - Is there legislation in your country which lays down the procedures for returning illegal residents to their country of origin and if yes, is there any reference to healthcare in such legislation? - Did you experience problems with health related issues when returning third country nationals? If yes, which are the most striking ones? - Which countries of return are in this respect the most problematic and why? 	<p>In 2008 the Integrated Services Center for Immigration (ISCI) has received only two requestes of valuntary return for health reasons.</p> <p>Case 1 A man from Tunisia, followed from the Mental Health Unit and the Social Service in Ferrara. The ISCI received the request and contacted the IOM to start up the assisted return procedure. The improper behavior of the requester and after being sued, the local Police Authority decided to send the person to the Temporarily Presence Center (TPC) to activate the forced return procedure.</p> <p>Case 2 A man from Moroco, suffeing from a sierous depression, requested to activated an assisted return procedure, as provided by IOM. The ISCI contacted the IOM, but then the requested didn't contact us anymore.</p> <p>The IOM referred us that there is no italian legislation for voluntary return and health care procedures. There is only EU legislation (July 2008). For prostitution victims the laws are T.U. 286/98 e L.189/2002. For minors immigrants and minors from EU see the documents attached from Intern Ministry.</p> <p>The cases followed by ISCI regard the access to the country in case of requests for health care or for humanitarian reasons. Quite relevant are those cases where the humanitarian or political asylum requests are denied, producing as a consequence the forced return to the requesters.</p> <p>Those cases where humanitarian or political asylum are denied. Not always the denie is fare, and not always it is easy to present the request again.</p>
7	<p>TYPE OF ACTION (3)</p>	
8	<p>NAME OF PARTNER ORGANISATIONS INVOLVED (4)</p>	

9	RESOURCES (5)	
10	INITIATION (6)	
11	DATE AND DURATION (7)	
12	DESCRIPTION OF THE ACTION (8)	
13	KEY PROBLEMS/CHALLENGES/ CONSTRAINTS (9)	
14	REFERENCE DOCUMENTS (10)	<p>- Minori romeni non accompagnati: gestione dei programmi di rientro. Circolare Ministero dell'Interno 20.01.2009</p> <p>- Direttiva sulla gestione della presenza dei minori rumeni non accompagnati o in difficoltà presenti sul territorio italiano. Ministero dell'Interno Gennaio 2009.</p>

Notes

(1) Please indicate the name of the implementing organisation.

(2) Please indicate the name and contact information of the contact person for the action.

- (3) Please indicate the type of action (individual experience) that has been undertaken (e.g. information campaign, mediation, accompanying of returnees).
- (4) Please indicate the name of partner organisations involved and specific nature of the partnership – if appropriate.
- (5) Please indicate the source of funding of the action.
- (6) Please indicate whether the action was due to the initiative of the implementing organisation or whether another organisation (e.g. Government) was the initiating party.
- (7) Please indicate commencement date and duration of the action.
- (8) Please describe the type of action that has been undertaken. (max.250 words)
- (9) Please list problems/challenges/constraints associated with the action.
- (10) Please list and provide (if possible) any relevant reference/resource documents.

Signature

Date

According to the Italian law 196/2003 and EC regulation Directive 95/46/EC, I freely give my consent to Ulss 20 Verona, as the entrusted organisation for the treatment of personal/institutional data, to use any information provided only for those purposes strictly connected with activities of the mapping exercise within the legislative, statutory and contractual provisions of both the Italian and the EC framework.

Signature

Date