

## THE CENTRE OFFERS:

- TEMPORARY RESIDENCE
- PSYCHOLOGICAL COUNSELING
- SOCIAL SUPPORT
- MEDICAL ASSISTANCE
- LEGAL SUPPORT
- EDUCATIONAL PROGRAMMES
- RECREATIONAL ACTIVITIES
- REINTEGRATION ASSISTANCE

The Rehabilitation Centre in Chisinau provides assistance to adults, adolescents and younger children. Physically separated from the main shelter, the Children & Mother Friendly Wing (CMFW) is opened to minors (younger than 18 years old) and to mothers with small children. Its specialized protection and recovery programme is based on the principle that the best interests of the child will be the paramount consideration in assisting trafficked minors and mothers.

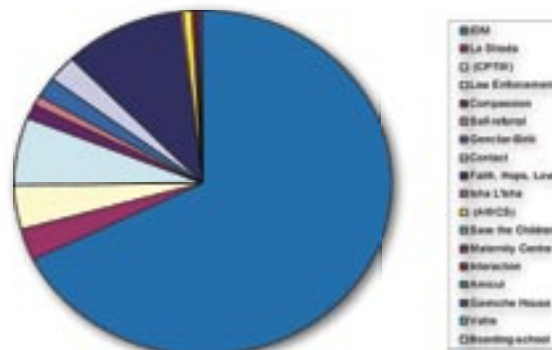
## WHEN AND HOW TO CONTACT THE REHABILITATION CENTRE?

The Rehabilitation Centre can be contacted either directly by individuals in need of its services, or by officials and agencies (e.g. police, border guards social workers, NGOs, Embassies, etc) in direct contact with the victimised or “at-risk” individual. Such referrals can take place at any stage of the trafficking experience, at the location of origin, during recruitment and transit, or from the workplace in the country of destination. All referrals are welcomed both from abroad and within Moldova.

To contact the Rehabilitation Centre, please call the International Centre ‘La Strada’ hotline:

- **0 800 77777** (in Moldova – free of charge),
- **+373 22/ 233309** (from abroad),
- **0533 86 030** the “Interaction” Hotline in the Eastern part of Moldova (Transnistria), (free of charge) or write an e-mail to
- **iomchisinau\_ct@iom.int**

## CASES REFERRED TO IOM CHISINAU 2000-2005



Referring Agencies	Nr. of cases
IOM Missions in Destination Countries	1253
International Centre La Strada	58
Centre for Preventing Trafficking in Women (CPTW)	78
Law Enforcement Agencies in Moldova	116
Compassion	26
Self-referral	19
Gencliar-Birlii	34
Contact	44
Faith, Hope, Love (Ukraine, Odessa)	191
Isha L'Isha (Israel, Haifa)	8
Association of Women for Contemporary Society (AWCS)	16
Save the Children	1
Maternity Centre	3
Interaction	3
Amicul	3
Gavroche House	2
Vatra	1
Boarding-school	1
<b>TOTAL</b>	<b>1848</b>

This drawing was made by a victim of trafficking, who used to be a student in Moldova prior to her trafficking ordeal. At that time she was suddenly kidnapped, drugged and locked-up. She faced two months of sexual abuse until she managed to escape. Upon return to Moldova she enrolled in an IOM assistance programme, and returned to school. She presently works in a shop.

The drawing is called “Me and My Parents”. The remainder of the tree and the separated parents on top are an expression of her trauma. Her mother died when she was only ten years old, while her father remarried. The drawing shows the desire to be once again part of the family, but this seems impossible - only the trunk of the tree is left.



# CHISINAU REHABILITATION CENTRE FOR TRAFFICKED PERSONS



## WHAT IS TRAFFICKING IN HUMAN BEINGS?

Trafficking is a severe human rights violation which affects mainly, but not exclusively, women and children. They are most frequently trafficked for sexual and/or labour exploitation, though they sometimes end up in situations of forced begging, adoption, false marriage, or as victims of the trade in human organs. Trafficked persons can be exposed to physical and psychological abuses, denied legal and labour rights and medical care, considered as illegal or irregular in a country, and are often found in forced and unwanted relationships of dependency with their traffickers or other persons.

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## WHAT IS THE REHABILITATION CENTRE?

The Centre is often the first contact point in Moldova for trafficked persons returning home after a dreadful migration experience abroad. The Centre, which has been operational since 2001, provides temporary shelter in a safe and welcoming environment; during the stay at the shelter, residents can benefit from a range of “in-house” services: medical, psychological, social, legal, educational and recreational.

## ARRIVAL ASSISTANCE IN MOLDOVA

Upon arrival to Moldova, Rehabilitation Centre staff will receive returnees at the airport or border-crossing. This staff will be able to provide detailed information about different support programmes and arrange onward travel to the shelter or home. It is therefore very important to notify the Rehabilitation Centre in advance of the return, including the flight details (by email or through the hotline).

## REINTEGRATION ASSISTANCE

Participants in the IOM rehabilitation programmes are eligible to reintegration assistance. While staying at the Rehabilitation Centre a reintegration plan is usually developed by the returnee with the support of the Centre’s staff. The plan may involve different types of activities: counselling and psychosocial support, medical assistance, socio-economic empowerment, professional development, formal and informal education, etc. If a returnee cannot go home after completion of the crisis intervention programme at the Centre, IOM can assist with referrals to institutions that provide long-term assistance. Similarly, reintegration

assistance is implemented through referrals to numerous governmental and non-governmental agencies working at the localities of origin throughout Moldova; IOM is continuously seeking to expand this referral network with new partners.

## FOR WHOM?

The Rehabilitation Centre is open to trafficked persons and their children, unaccompanied minors, and individuals at-risk of trafficking. The staff at the hotline or IOM can assist with interviewing a (potential) victim in order to determine whether referral to the Rehabilitation Centre is the best solution.

## WHAT WE NEED TO KNOW

When requesting assistance, please be prepared to provide the following details: name, date of birth, availability of travel documents, conditions of the trafficking experience (including migration and work conditions), etc. Any special needs such as medical or psychological conditions, security concerns, etc.) should also be noted.

